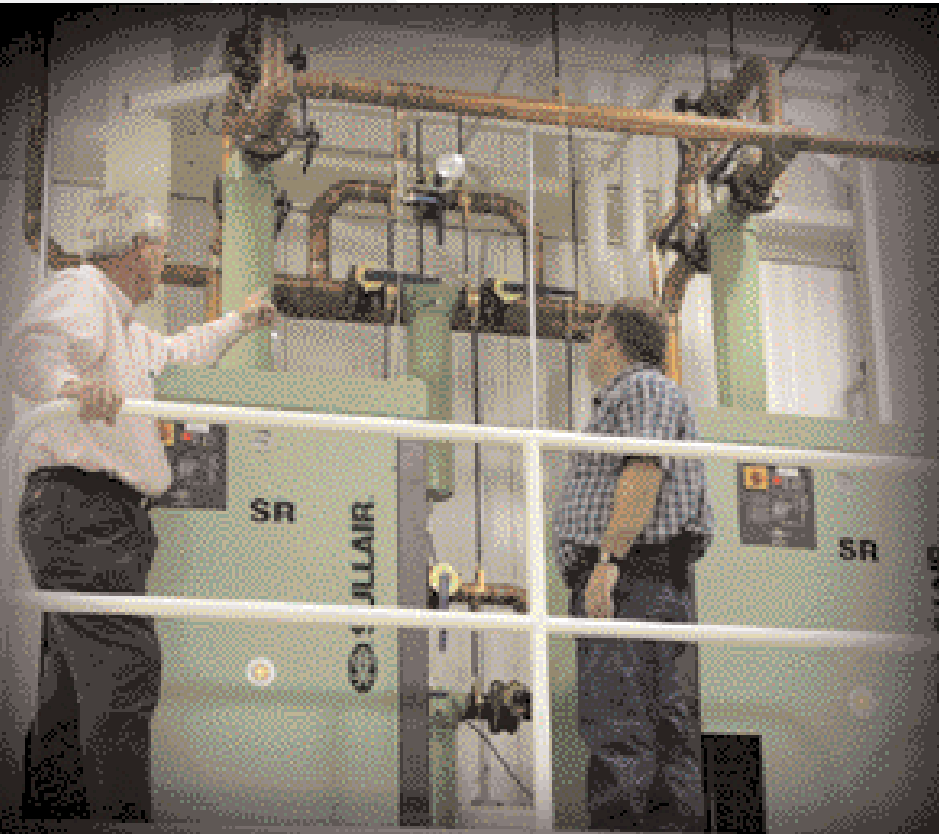




# Total Care

CUSTOMER CARE BY SULLAIR™

*Well-maintained  
compressed air systems  
maximize uptime and  
increase production*



## **Providing:**

- Extended term professional maintenance at a fixed cost
- Routine compressed air system evaluation and reporting
- 24/7 emergency breakdown service

# Sullair Total Care

Entrust Your Compressor Maintenance to Our Skilled Service Technicians

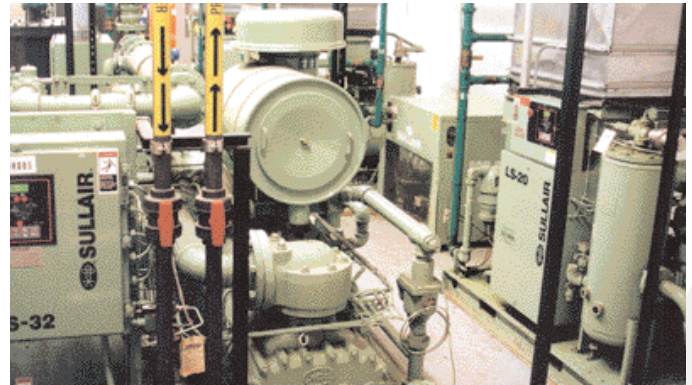
## We Treat Your Compressor Like It's Ours

With Total Care we assume 100% of the maintenance responsibility and oversee the performance of your compressor as if we owned it.

Proper maintenance practices are key to uninterrupted service from your Sullair compressor. We can provide a maintenance program that minimizes unexpected production losses from compressor failure and downtime. This peace of mind is available at a fixed cost during this extended term agreement.

All of our services and functional tests will be identified to ensure that your compressor performs in compliance with manufacturer operating and maintenance instructions.

Consumable components from air intake filters to compressor fluid and separator elements are replaced in accordance with manufacturer specifications. Our agreement also includes labor and travel.



## Sullair Total Care

Sullair Total Care is but one component of a Total Service Solution available from Sullair through its distributor partners. As a Total Care customer, you're kept up to date with all advances in the Sullair product range and proficiencies achieved throughout our service operations.

### **CUSTOMER** care by SULLAIR

CUSTOMER CARE BY SULLAIR™ is a component of Sullair AirMetrix<sup>SM</sup>— solutions to help compressed air users reduce their energy costs and improve their productivity by analyzing, managing, and controlling total compressed air systems.

**CUSTOMER CARE BY SULLAIR™ is only available from an authorized Sullair Distributor.**

All Sullair Service Agreements may not be available in all locations. The content of Sullair Service Agreements may vary by market.

Sullair Corporation is committed to a program of continuous improvement.

Products and services may change without notice. Consult your Sullair representative or an authorized Sullair Distributor.



**Written Report**

When we've completed each scheduled maintenance, you'll receive a comprehensive field service report on your compressor and commentary on the other equipment in the compressed air system.

**Compressor History**

As part of our partnership with you, we will keep you updated on the maintenance history of your system. We will also advise you of the general environmental conditions that may have an impact on the life of your compressed air system.

**Total Care is provided for the customer and equipment listed here:**

Customer: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

<b>Equipment:</b> Compressor/Dryer/Filter/Other (Specify)	<b>Serial Number</b>	<b>Commission Date</b>

## Air Audits

Sullair air audits review your entire compressed air system to identify ways to maximize efficiency; reduce waste; and reduce utility, maintenance, and equipment costs. And, Sullair is the only compressor manufacturer to offer three levels of air system audits that address the Department of Energy's standard levels — walk-through, assessment, and audit.

## CUSTOMER CARE BY SULLAIR™

Our Customer Care program gives you a complete package of all the system maintenance resources you need, and our training programs teach you how to properly operate, maintain, and service Sullair equipment. Our global customer support network gives you high-speed access to genuine Sullair service parts and responsive, knowledgeable service.

## AirTility™

Sullair's AirTility™ is the industry's most comprehensive air outsourcing solution. Think of AirTility™ for your compressed air system just as you think of the electrical and water systems at your facility — as a utility. AirTility™ is for those who want a reliable, safe compressed air system with no capital expenditures and no maintenance worries.

## System Monitoring

Sullair's eConnect™ remotely monitors and diagnoses the health of your compressed air equipment. Using only a computer and a web browser, the status of your entire system can be viewed from anywhere in the world. System monitoring also helps in preventive maintenance and trend analysis.

## Core Products

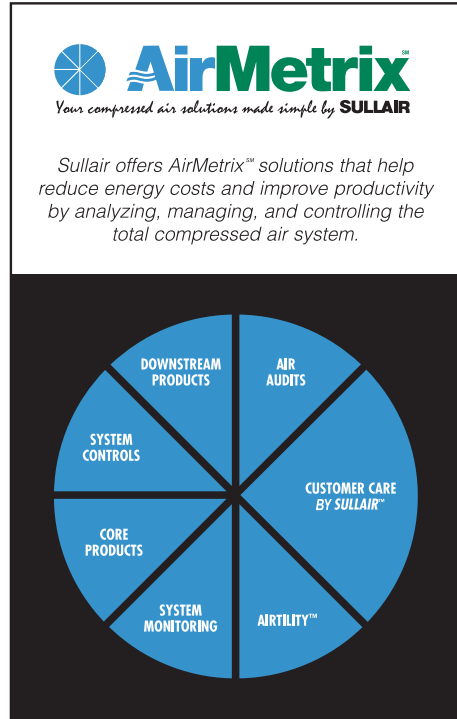
No one gives you more ways to efficiently produce clean air power than Sullair. Compressors are the heart of our business, and our reputation for reliability is reflected in our entire industrial compressor range, from 5 to 600 hp. Sullair also offers a wide range of dryers and filters for contaminant removal, as well as a range of rotary screw vacuum systems.

## System Controls

Compressed air system controls match compressed air supply with system demand, and let you take a total systems approach to the most efficient production, distribution, and use of compressed air. Proper control is essential to efficient system operation and high performance.

## Downstream Products

Sullair — and our distributor partners — are complete systems solutions providers for the demand side of your compressed air system. From the filter, regulator, and lubricator to the piping system and storage tanks, we provide a complete range of equipment and expertise to help keep your system at peak productivity.



**For more information on Sullair products and services, please contact your local Sullair distributor.**



[www.sullair.com](http://www.sullair.com)

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Telephone: 1-800-SULLAIR or 1-219-879-5451

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a United Technologies Company.

